



Dr Gordon Reid MP

FEDERAL MEMBER FOR ROBERTSON

Mr Rik Hart
Administrator
Central Coast Council
2 Hely Street
WYONG NSW 2259

29 JUN 2023

Dear Administrator Hart,

I write on behalf of residents living in Killcare Heights who do not have access to reticulated sewer systems and have costly on-site or pump-out sewer systems at their properties.

Recently I met with these residents to discuss the consequences of not having access to sewer systems.

For many, the effects are dire and degrading. From a health perspective, residents noted there is a serious risk to the health of property owners and the wider community.

Administrator, residents have told me that costs associated with arranging pump-out sewerage services have skyrocketed and residents have reported a 300% increase.

Unfortunately, pump-out services have been unreliable on several instances, which have caused catastrophic overflows and damage to property.

Many residents said that they are hesitant to have family or friends visit because they do not want to risk the chance of a sewerage overflow, due to unreliable sewerage services. Consequently, this is causing social isolation and high levels of stress.

I note a 2016 report from Regional Development Australia Central Coast (RDA) which stated the cost of connecting the remaining 435 properties in the region with reticulated sewer systems would be approximately \$13 million.

Residents are dissatisfied with Central Coast Council's response to date and have claimed that council is not giving this problem the priority it deserves.

Administrator, can you please provide a timeline for when residents living in Killcare Heights can expect access to reticulated sewer systems.

Further, can arrangements be made to give these residents subsidies on pump-out services until reticulated sewerage systems are constructed, as these residents pay their rates like every other ratepayer in the LGA.

I appreciate any advice or assistance you can provide, and I look forward to your response.

Yours sincerely,

Dr Gordon Reid MP
Federal Member for Robertson

